



## Service Offering: Our Way of Life!

Welcome to Casa Elar. Our Tuscan Villa is designed to become your home for the duration of your stay with us. This brief outlines a summary of some of the incredible services that await you.

### Before You Arrive

We will make direct contact with you so as to review the details of your visit with us. We want to be ready for your arrival!

Some of the essential information we will require: Total number of guests in your party, ages, names, (likes and dislikes) special culinary tastes, restrictions, allergies and desires are of great importance.

Coming via airplane? Please let us know arrival and departure flight schedule so that our limousine will be waiting to greet you upon arrival. If you are driving to Casa Elar, please advise us of approximate anticipated time of arrival so our gracious staff will be there to greet you.

Your kitchen will be stocked with your favorite beverages and snacks from fresh lemonade to chocolate chip cookies to cheeses, beer and wine. Please advise us as well of your workout preferences. Your trainer coming to the Villa... workout equipment set up around the pool...? Just let us know.

Planning any functions? We would be pleased to accommodate by having our Chef pre-plan your events with you in one of the many entertaining areas throughout the Villa! Looking forward to greeting you soon...

## Your Stay With Us

Each morning, your concierge will review your day's activities with you. Housekeeping will be timed to ensure that it is unobtrusive. Here is a summary of the activities that are included in your stay with us:

1. A lavish continental breakfast daily prepared by your chef and served upon request wherever you deem the perfect spot.
2. A personal training session for one or two persons, best served to you in the Spa Village, or the privacy of your Villa should you prefer.
3. Two private golf lessons. Daily golf on our course with either a caddie or cart.
4. Two 50-minute massages, either in the privacy of your own Villa, poolside, or in our Spa Village.
5. Enjoy something totally unique by visiting our Artist Cottage and Apothecary. It is our pleasure to offer you a personal mandala and a custom blending class in the Apothecary.
6. Our custom designed Bentley-inspired golf cart is yours for the duration of your visit to take you around the property. Should you desire to ride into town, your bicycles will be awaiting you in the Casa Elar garage.
7. Daily afternoon tea, or cocktails with hors d'oeuvres, will be set up on your patio every afternoon. Select the time and we will provide a traditional tea service, or alternately, a bar tender with stocked bar and hors d'oeuvres.
8. Unlimited movies, high-speed wireless Internet, international TV stations, music and all electronic needs you may desire, will be provided complimentary.
9. Cooking Lesson and demonstration: Spend an afternoon with one of our top chefs and learn a new skill, art form or interesting party tip or two. You can be as hands on as you like!
10. Complimentary limousine service available to and from any nearby airport (Santa Barbara, Burbank, Los Angeles, or Oxnard)
11. Complimentary laundry and dry cleaning during your visit.
12. Complimentary newspapers and magazines.

## Extra

The following amenities are always available, however, each requires additional fees:

1. All additional meals, parties, private dinners, picnics, or special themed events at Casa Elar. We will gladly design your next retreat in any fashion you deem perfect!
2. Additional spa treatments outside of the two complimentary welcome ones you receive.
3. Additional golf caddies (one is provided daily) as well as additional golf and tennis lessons.
4. Additional programs and activities within our Artist Cottage and Apothecary.
5. Additional personal training sessions beyond your introductory sessions.
6. Replenishment of all alcoholic beverages.
7. Teen spa or golf activities. Camp Ojai for children.
8. Horseback riding and other sporting activities (surfing, fishing, kayaking, hot air ballooning).
9. Salon services (hair, nails, makeup, medicinal programs).
10. Additional chauffeur services.
11. Pet services (veterinarian services and dog grooming).
12. Translation services.

Note: No credit is given for unused services. At Casa Elar's sole discretion, substitutions can be made for amenities and/or services based upon weather or availability. See Casa Elar agreement for complete details.